

# Council of Governors

## SUMMARY REPORT

Meeting Date:

19 December 2023

Agenda Item:

11

<b>Report Title:</b>	<b>Quality Objectives 2024/27</b>	
<b>Author(s):</b>	Tani Baxter, Head of Clinical Governance and Risk	
<b>Accountable Director:</b>	Salli Midgley, Executive Director of Nursing and Professions	
<b>Other meetings this paper has been presented to or previously agreed at:</b>	<b>Committee/Tier 2 Group/Tier 3 Group</b>	N/A
	<b>Date:</b>	N/A
<b>Key points/ recommendations from those meetings</b>	N/A	

### Summary of key points in report

The National Health Service (Quality Accounts) Regulations 2010 set out the requirements for NHS Trusts to produce and publish an Annual Quality Report. As part of this Quality Report, NHS Trusts must include a description of future areas for improvement (the Quality Objectives). The Quality Objectives that have been in place within SHSC were developed in 2021 and were three-year objectives. 2023/24 is the final year of the actions which aim to deliver the current overarching objectives.

These are:

- Demonstrate a measurable and equitable reduction in the use of seclusion and restraint.
- Demonstrate improvements in the number of people from diverse communities accessing community-based mental health services.
- Embed co-production with service users and carers in how we deliver and govern clinical services.

We need to look ahead to 2024/27 to develop new three-year objectives. It is crucial that stakeholder involvement from numerous groups/bodies, both internal and external occurs to help shape our quality objectives. Appendix 1 sets out suggested priorities using a variety of sources, both internal and external areas requiring improvement. Following the Council of Governors discussion, wider consultation will take place before the objectives are firmed up and ultimately approved through the Quality Assurance Committee.

Appendices attached:

Quality Objectives for 2024-2027 slides

### Recommendation for the Council of Governors to consider:

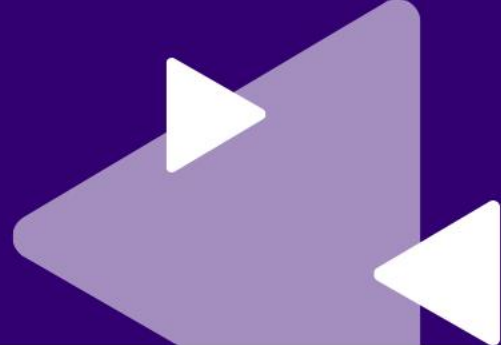
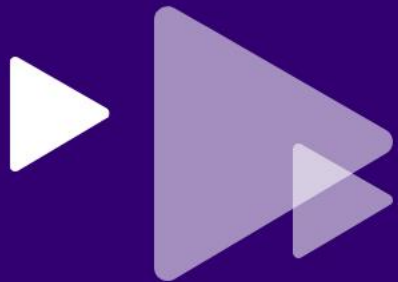
<b>Consider for Action</b>	✓	<b>Approval</b>		<b>Assurance</b>		<b>Information</b>	
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The Council of Governors is asked to consider the suggested priority areas for quality objectives covering the period 2024/27 and offer their preferred areas of focus, to enable wider consultation to take place and onward approval of the new objectives.

<b>Please identify which strategic priorities will be impacted by this report:</b>				
Recover services and improve efficiency	Yes	✓	No	
Continuous quality improvement	Yes	✓	No	
Transformation – Changing things that will make a difference	Yes	✓	No	
Partnerships – working together to make a bigger impact	Yes	✓	No	
<b>Is this report relevant to compliance with any key standards?</b>		<b>State specific standard</b>		
<b>Care Quality Commission Fundamental Standards</b>	Yes	✓	No	<i>The quality account should demonstrate compliance with many of the Fundamental Standards, as well as contributing to the well-led domain.</i>
<b>Data Security and Protection Toolkit</b>	Yes	✓	No	
<b>Any other specific standard?</b>	Yes	✓		✓ <i>National Health Service (Quality Accounts) Regulations 2010 are specific to the production of the Quality Account.</i>
<b>Have these areas been considered? YES/NO</b>				<b>If Yes, what are the implications or the impact? If no, please explain why</b>
Service User and Carer Safety, Engagement and Experience	Yes	✓	No	<i>Patient and carer safety and experience should be positively impacted through the delivery of the Trust's Strategies and various enabling strategies.</i>
Financial (revenue & capital)	Yes	✓	No	<i>Considered but no current impact identified.</i>
Organisational Development /Workforce	Yes	✓	No	<i>Continuous quality improvement and staff training requirements will be outlined within the individual objectives.</i>
Equality, Diversity & Inclusion	Yes	✓	No	<i>See section 4.3 in this report.</i>
Legal	Yes	✓	No	<i>It is a legal requirement for NHS Trusts to produce an annual Quality Account.</i>
Environmental sustainability	Yes	✓	No	<i>Considered but no current impact identified.</i>

# ▶ Quality Objectives 2024/27

Council of Governors  
19 December 2023



# Our Quality Objectives 2021/24

- Over a three-year period demonstrate a measurable and equitable reduction in the use of seclusion and restraint
- Over a three-year period demonstrate improvements in the number of people from diverse communities accessing community-based mental health services
- Over a three-year period we will embed co-production with service users and carers in how we deliver and govern clinical services

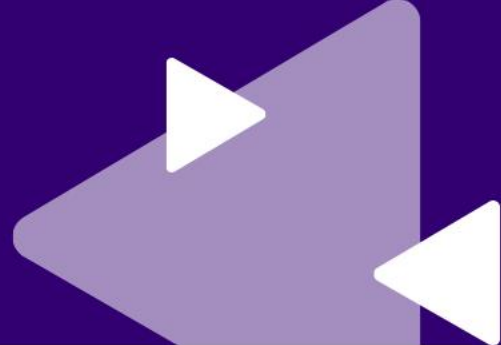
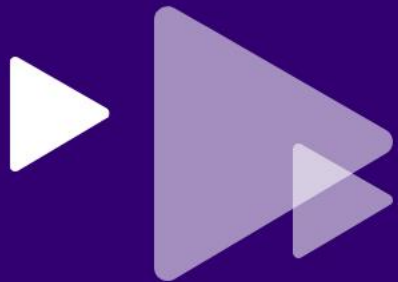


# Suggestions for priorities for 2024/27 (1)

- Sexual safety - Improving sexual safety for service users, particularly in inpatient areas
- Neurodiversity - Ensuring individual needs are identified and person-centred care is delivered for service users
- Dementia – developing a strategic organisational approach to Dementia aligned to regulatory focus

# Suggestions for priorities for 2024/27 (2)

- Patient level reporting including psychological responses and support for service users following trauma experienced in SHSC



# Things to Consider

- Fewer objectives enables more focus
- Addressing Inequalities, being inclusive and coproduction runs through all quality priorities
- National/regional focus
- Regulatory focus
- Existing strategies, ongoing work programmes



# Next Steps

- Wider consultation:
  - Internal
  - Healthwatch
  - Sheffield ICB
  - Sunrise
- Report to Quality Assurance Committee
- Return to Council of Governors (review of 23/24 and 24/27)



THANK YOU

