

# Council of Governors

## Quality Assurance Committee Update

Heather Smith, Chair Quality Assurance  
Committee

19 December 2023

# Alerts:

- Waiting lists
- Access to Acute Care/use of Out of Area beds
- Quality Risks
- Staff Support (clinical supervision)

# Positive Alert:

- Waiting List improvements in some services
- Restrictive Practice -reduction
- Recruitment: safer staffing
- Reduction in falls (eg in our care homes)

# Positive Progress:

- Patient Safety Incident Response framework (PSIRF)
- Learning lessons
- Safeguarding
- Lived experience and Co-production
- Community transformation programme
- Clinical and Social Care strategy
- Use of Quality Improvement methodologies

**Next time: Patient Carer Race Equality framework; Sexual safety**