

▶ **Quality Objectives 2021/22 and 2022/23**

Council of Governors
15 February 2022

Quality Report 2021/22 - Overview

- Foundation Trust requirement
- Published electronically by 30 June 2022
- Look back over 2021/22 - and look ahead to 2022/23
- 3 x Quality Objectives (3-year timescale) - aligned to Strategic Objectives and Operational Priorities

Quality Objective 1 - Over a three-year period demonstrate a measurable and equitable reduction in the use of seclusion and restraint

We said we would:

- Implement the Restrictive Practice Strategy
- Report ward level data
- Revise Respect training
- Consistently debrief staff and service users following restraint and seclusion

Year to date we have:

- Launched the Strategy, held successful conference, continue to implement
- Defined datasets for assurance reporting at all levels
- Obtained ethnicity breakdown for all seclusions and restraints

Quality Objective 2 - Over a three-year period demonstrate improvements in the number of people from BAME communities accessing community-based mental health services



We said we would:

- Measure and publicly report the demographics of people accessing services
- Engage with community groups to explore the barriers to people from BAME communities accessing services
- Identify and agree improvement actions with BAME community groups

Year to date we have:

- Obtained ethnicity breakdown of people accessing services
- Obtained referrals data of people accessing services
- Used national census and benchmarking data to strengthen understanding

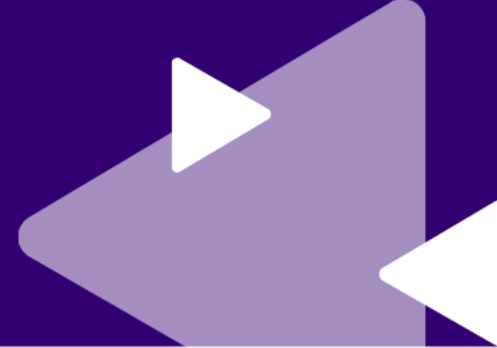
Quality Objective 3 - Over a three-year period we will embed co-production with service users and carers in how we deliver and govern clinical services

We said we would:

- Develop and agree co-production standards
- Devise a systematic approach to measure and report on the use of co-production standards

Year to date we have:

- Recruited 2 new Experience and Engagement Liaison Officers
- Recruited Head of Experience into temporary post in conjunction with Sheffield Flourish
- Developed and launched co-production standards
- Developed a number of excellent examples of co-produced work eg new Wellbeing Resource



Help Shape the Quality Objectives 2022/23

What we think we need to do next:

- Understand our baselines (objectives 1 and 2) and working in collaboration set initial, realistic improvement targets for Year 2
- Start working towards achieving the targets to reduce access barriers and improve equality in restrictive practice
- Continue to implement co-production across SHSC
- Strengthen our co-production across third sector organisations

Are these still your priority areas?

What else would you like to see?

THANK YOU

