



Annual Report

2020 to 2021

▶ Annual Report 2020-21



We are Sheffield Health and Social Care NHS Foundation Trust.

We help people who have a learning disability.



We help people who have mental health problems.

We have lots of other health services that help people.

We always try to help people in the way they want to be helped. We think it is important that people have a say about the help they get.



We want to help more people and to make our services better.

▶ This report



This is our annual report.

Our annual report says what we did in 2020 and 2021.

▶ How did we do?



The Care Quality Commission is called the CQC for short.



The CQC checks our services and makes sure we follow the rules set by the Government.

The CQC came to see some of our services. They visited five of our services.



Our rating dropped from 'requires improvement' to 'inadequate'.

They did not inspect any of our services for people with learning disabilities or autism.



The last time the CQC inspected our learning disability services in 2018 they rated our wards and community services as good.

We are proud of this.

The CQC said that we need to make urgent improvements and get better at doing some things.

The CQC said that we need to get better at looking after people's safety. They also said we needed to lead our services better.

We also need to make some changes to our wards to make them safer.

The CQC put us in special measures. This means we have to make urgent changes to fix some things.

We have a plan to make all of these improvements.



► Our staff



This year has been very hard for staff during the Coronavirus pandemic. We are proud of them.

We give our staff lots of training so they can support people better. We need to get better at making sure everyone has completed this training.

Our staff tell us how they think we are doing. They also tell us what we can do to make things better.

A survey card titled "Questions" with two speech bubbles containing question marks. Below the title is the question "1. What do you think about it?" and three radio button options: "Good", "Bad", and "Not sure". A hand is pointing to the "Not sure" option, which is marked with a blue checkmark.

Questions

1. What do you think about it?

Good

Bad

Not sure

Our staff told us we need to do more to support them to feel happy at work. They also told us they want to be more involved in decisions we make.

We are working hard to make changes to help them.

82% of our staff had a flu jab.
This is the most staff that
have ever had the jab in a
year.



Vaccinations help us to keep
everyone safe and well.

83% of our staff had a
Coronavirus vaccination.

This is to help protect our
service users and other staff.

We have lots of people who
volunteer with us and give us
feedback.



They help us give better care
and make improvements to
our services.

We also have lots of
Governors who ask questions
and help us make decisions.

▶ Our work



We know we don't always get things right.

We listen to people and make sure we hear what they say.



We want to make our services better.

We have made sure our services kept running during the Coronavirus pandemic.



We want to support everyone to be healthy and happy.

► Our buildings



We care for people in lots of different buildings.

We want to improve these buildings.

We have made some of our old buildings better.

We want to make improve our wards for people staying on them.



This means making separate wards for men and women, and having private rooms.

We have made a plan to do this.

We have agreed to sell our head office at Fulwood House to help pay for this work.

► Our money



We are given money to help people.

We were also given some money to try new services to help people.



We are in a good position with our finances.

Money that we have saved will be used to make improvements to our buildings.



This information is written in easy read.



You can read more in our full annual report. It has lots more information in it.



The full annual report is on our website.

It is not written in easy read.



If you have a question or want to read the full annual report our staff can help you.

▶ How to talk to us



Email
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Telephone
0114 2716310



Write to us
**Sheffield Health and Social Care
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This report is written in easy read format to make it easier to understand.