



SERVICE DESCRIPTION: Intensive Support Service

The Intensive Support Service is an interdisciplinary team that works with adults with a learning disability whose behaviour challenges their carers and/or services.

ADDRESS: 32 Firshill Rise, Sheffield S4 7BW

DIRECTORATE: Learning Disability Service

DATE: March 2014

1. ELIGIBILITY

The selection criteria for the above Service are applicable to:

- Individuals over the age of 18 with learning disabilities and a physical and/or mental health need, complex needs such as profound intellectual and multiple disabilities, autism or challenging behaviour.
- Learning disability includes the presence of:
 - a significantly reduced ability to understand new or complex information, to learn new skills (impaired intelligence), with;
 - a reduced ability to cope independently (impaired social functioning) which started before adulthood, with a lasting effect on development.

(This is the *Valuing People* definition, which is consistent with the World Health Organisation and ICD10 definitions.) The Learning Disability Service has a defined eligibility process to determine whether or not someone has a learning disability.

2. THE REFERRAL PROCESS

Referrals are accepted from the Community Learning Disability Teams only. The Community Learning Disability Teams accept referrals from primary care (GPs) and secondary care health care professionals. Self-referrals or referrals from family members/carers are also accepted.

3. GEOGRAPHICAL POPULATION COVERED

• The registered populations of NHS Sheffield Clinical Commissioning Group.